Mail Service, Direct Post, Logistics Post and various e-enabled services like e-Post, e-Payment and Instant Money Order Service. Customized solutions and value additions are being provided in response to specific requirements of customers.

(iv) The Department has developed a market outlook to effectively respond to the business challenges. This encompasses aspects like pricing of products, customized solutions and value additions as part of business packages. The Department has taken initiatives to work out various business alliances and partnerships with public and private corporations for leveraging its rural postal network. The rural post office can provide a platform for various services necessary for our rural population. The Rural Postal Life Insurance has registered more than 40% annual growth during last three years.

(v) The Department has conducted extensive training-programmes on computer skills, departmental software, marketing and customer relations management for its officers and staff. The human resource development was an important area of activity and during Tenth Five Year Plan 3,93,000 employees were imparted training at different levels. In the Eleventh Plan the Department will have a larger outlay for Human Resource Development.

Accident database

*246. SHRI B.K.HARIPRASAD: Will the Minister of SHIPPING, ROAD TRANSPORT AND HIGHWAYS be pleased to state:

(a) whether the Sundar Committee Report on Road Safety and Traffic Management had commented that data on road accidents injuries and mortality was both inadequate and scattered;

(b) whether the United Nation's Economic and Social Commission for Asia and the Pacific (UNESCAP) has come forward to fund a project to build an accident database; and

(c) if so, the details thereof?

THE MINISTER OF SHIPPING, ROAD TRANSPORT AND HIGHWAYS (SHRI T.R BAALU): (a) Yes, Sir.

(b) and (c) The United Nations Economic and Social Commission for Asia and Pacific (UNESCAP) have sponsored a project titled "Implementation of the Asia Pacific Road Accident Database (APRAD) in Bay of Bengal Initiative for Multi Sectoral Technical and Economic Cooperation (BIMSTEC) countries and Nepal and Development of a Computerised National Road Accident Database as a Pilot Project in India". The implementation of "Indian Road Accident Data Base (IRAD)" project has been taken up as a pilot project in India in the context of the above UNESCAP project. The project aims at evolving a comprehensive Road Accident Data Base covering the entire country *i.e.* 28 States, 7 Union Territories and 23 select cities.